



iPhone 11 Pro

iPhone 11 Pro Max

Apple Recycler Guide

March 2022

Contents

3	About This Guide
4	Identification
5	Directive 2012/19/EU Annex VII Components
6	Safety Considerations
9	Recommended Tools
10	Disassembly Instructions
25	Material Categorization of Output Fractions

About This Guide

Apple Recycler Guides provide guidance for electronics recyclers on how to disassemble products to maximize recovery of resources. The guides provide step-by-step disassembly instructions and information on the material composition to help recyclers direct fractions to the appropriate material recycler.

To conserve important resources, we work to reduce the materials we use and aim to one day source only recycled or renewable materials in our products. A key path to reaching that goal is resource recovery from end-of-life electronics.

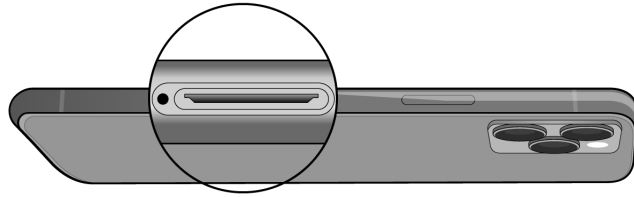
Disassembly procedures are intended to be performed only by trained electronics recycling professionals. The recycler is responsible for independently evaluating and ensuring compliance with all applicable environmental, health, and safety laws related to the work. These include but are not limited to laws relating to the management, handling, shipping, and disposal of the outputs of this work as waste and laws in place to ensure the health and safety of all employees who support this work.

For questions or feedback about this guide, email contactesci@apple.com.

Note: This guide may show images from other similar models, but the procedures are the same.

Identification

You can find the model number of the iPhone inside the SIM tray slot.



Model numbers:

A2160, A2161, A2215, A2217, A2218, A2220

Directive 2012/19/EU Annex VII Components

Directive 2012/19/EU Annex VII requirements apply to the following substances and components.

Substance/Component	Location	Removal Instructions
Printed circuit board if the surface is greater than 10 square centimeters	Main logic board	Follow steps 1–11
External electric cables	Power adapter	Follow step 1
Battery	iPhone enclosure	Follow steps 1–5
Cover glass and organic light-emitting diode (OLED) display if the surface is greater than 100 square centimeters	OLED display	Follow steps 1–4
No further substances or components as listed in Annex VII		

Safety Considerations

The recycler is responsible for independently evaluating all activities undertaken by its employees to perform or support the work and ensuring compliance with all applicable health and safety laws related to the work. These include but are not limited to laws relating to the health and safety of all employees who perform or support this work. The recycler is also responsible for evaluating the workspace and ensuring that the area in which the work is to be undertaken is designed using ergonomic best practices and meets all ergonomic requirements to ensure the protection of its employees.

Personal Protective Equipment

Personal protective equipment should be worn during the entire recycling process.



Wear hand protection



Wear protective clothing



Wear eye protection



Wear foot protection



Wear a mask

Battery Safety

This product uses a lithium-ion polymer battery. Follow these steps for safe removal and disposal of the battery:

- Discharge the battery to less than 25 percent before beginning any disassembly. Thermal runaway is less likely to occur in a discharged battery.
- Remove anything from your person that could conduct energy, such as jewelry and watches, to avoid electric shock to yourself or the logic board.
- To avoid the potential for thermal runaway and the release of potentially noxious fumes, don't puncture, strike, or crush lithium-ion polymer batteries or devices powered by them.
- Don't throw, drop, or bend the battery.
- Don't expose the battery to excessive heat or sunlight.
- Use only tools that are not sharp and do not conduct electricity.
- Keep your workspace clear of foreign objects and sharp materials.
- Dispose of batteries according to local environmental laws and guidelines.

Workspace safety guidelines

- Use heat-resistant gloves and safety glasses.
- Keep a sand dispenser within arm's reach (2 feet or 0.6 m) on either side of the workstation, not above the workstation. The dispenser should be a wide-mouthed, quick-pour metal container with a flip-top lid or tray that contains 8–10 cups (1.9–2.4 L) of clean, dry, untreated sand.
- Keep the battery at least 2 feet (0.6 m) from paper and other combustible materials.
- Work in an area with adequate ventilation.

Handling a thermal runaway

If you notice any of the following signs, a thermal runaway is likely underway, and you should act immediately:

- The lithium-ion polymer battery or a device containing one begins to smoke or emit sparks or soot.
- The battery pouch suddenly and quickly puffs out.
- You hear hissing or popping sounds.

Don't use water or an ABC/CO₂ fire extinguisher on a thermal runaway battery or a device containing one. Water and ABC/CO₂ fire extinguishers will not stop the reaction.

Do smother the battery or device immediately with plenty of clean, dry sand, dumped all at once. Timing is critical; the faster you pour all the sand, the faster the thermal runaway will stop.

Do leave the room for 30 minutes if the thermal runaway causes any irritation.


Do wait 30 minutes before touching the battery. Wear heat-resistant gloves and safety glasses to remove the battery from the sand, or use a touchless thermometer to measure the battery temperature. Only touch the battery when the event has finished.

Do dispose of the damaged battery or device (including any debris removed from the sand) according to local environmental laws and guidelines.


OLED Safety

Broken OLEDs must be handled properly to ensure the safety of your employees and mitigate any hazards. Package broken OLEDs in an appropriate container to properly manage the hazards associated with the materials and store only with compatible materials. All waste must be properly classified, packaged, and labeled in accordance with all relevant laws and regulations.

Hazard Warnings

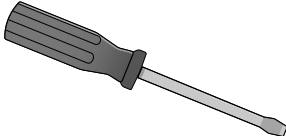
 Broken glass hazard

 Rechargeable battery hazard

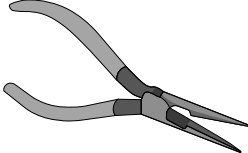
 Chemical inhalation hazard

Recommended Tools

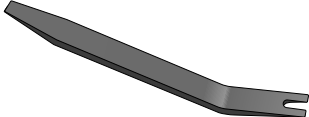
Flat-blade screwdriver



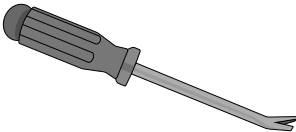
Long-nose pliers



Miniature plastic pry bar



Nail-pulling screwdriver



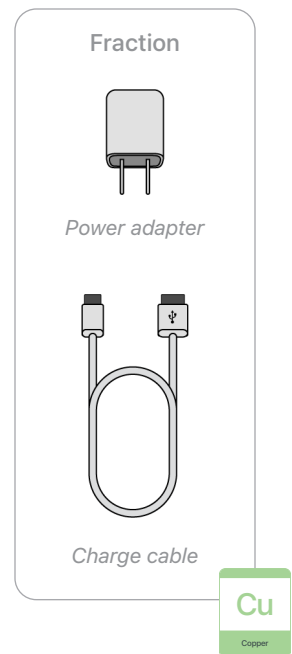
Disassembly Instructions

1. Remove the power adapter and charge cable.

» Turn off the iPhone.



» Unplug the power adapter. Disconnect both ends of the charge cable.



2. Remove the display.



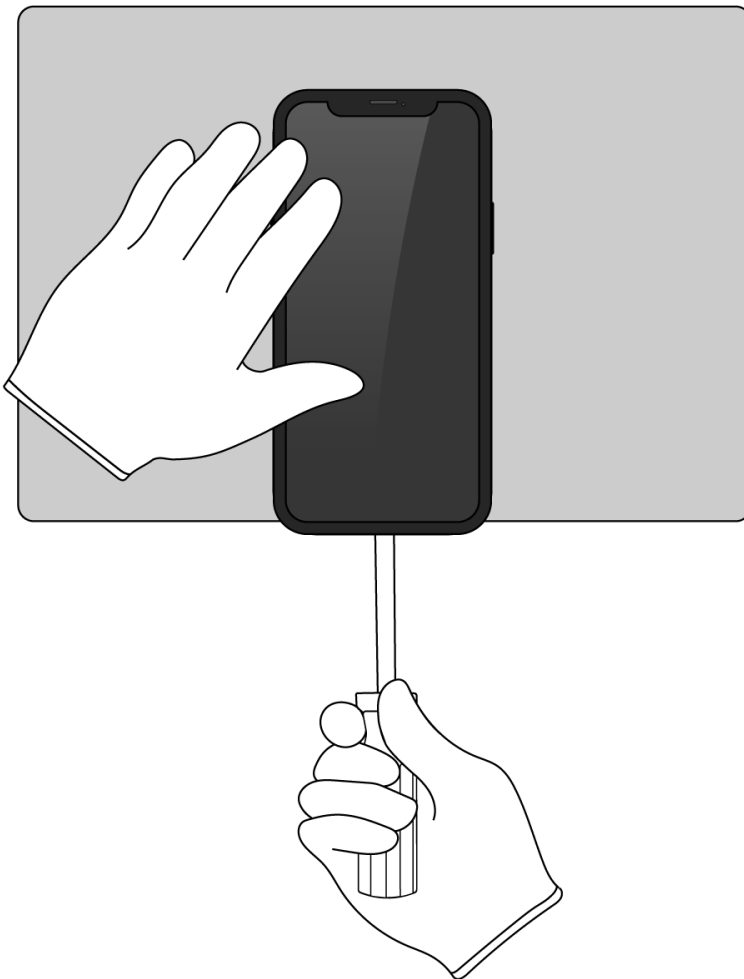
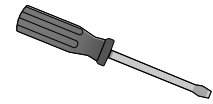
Broken glass hazard



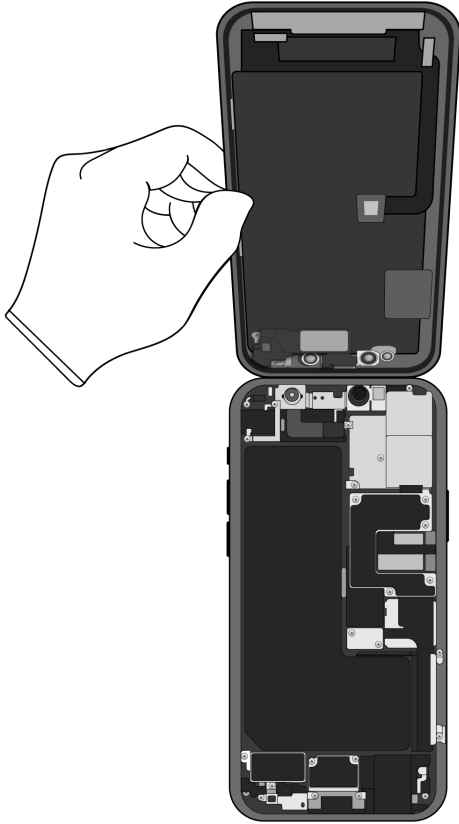
Chemical inhalation hazard

- » *Hold the iPhone at the edge of a counter with the display face up and the Lightning connector toward the counter edge.*
- » *Insert the tool tip into the Lightning connector. Push the handle down to pry the display from the enclosure.*

Tools Used

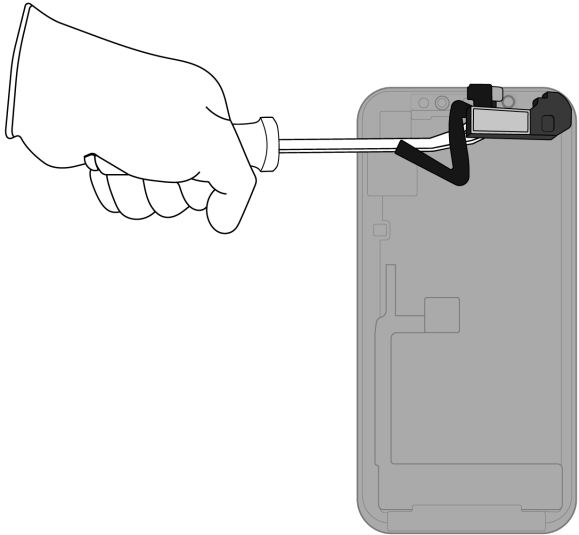


» Remove the display by hand. Set the enclosure aside.

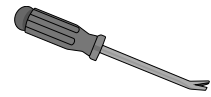


3. Remove the receiver.

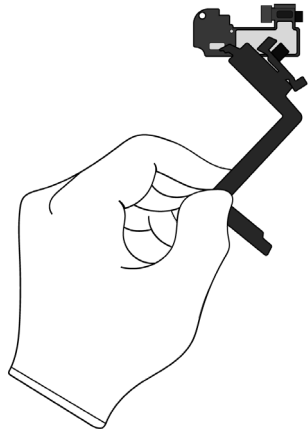
» With the display facing down, pry off the receiver.



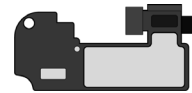
Tools Used



» Pull the ribbon cable off the receiver by hand.



Fraction



Receiver

REE

Rare Earth
Elements

Fraction

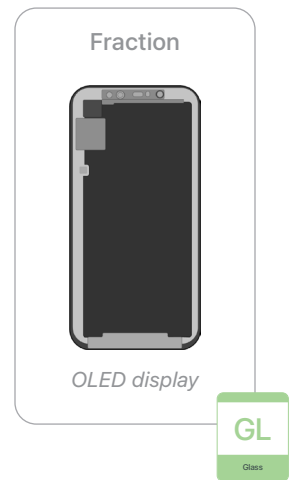
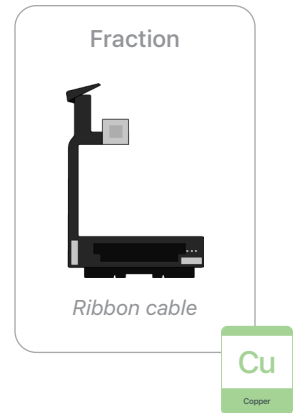
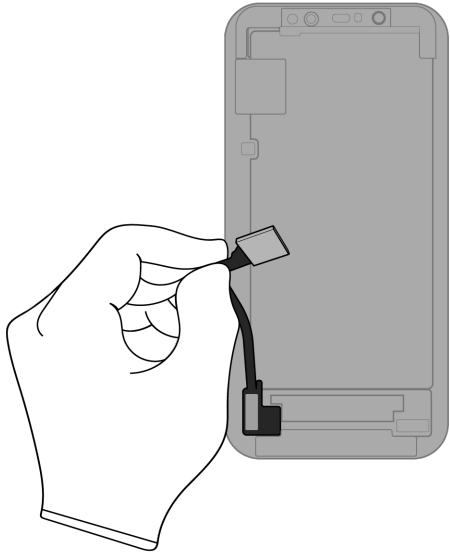


Ribbon cable

Cu

Copper

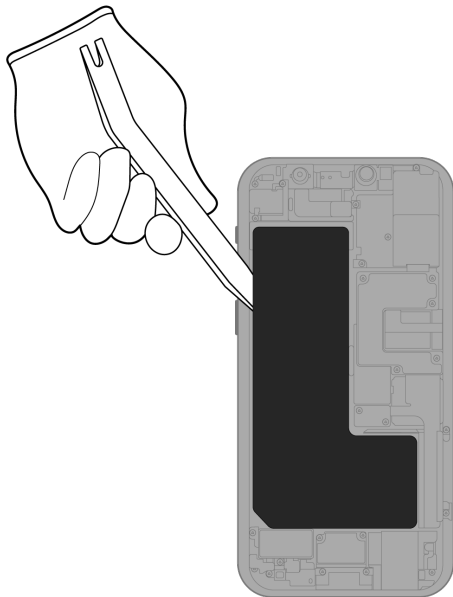
4. Pull the ribbon cable off the OLED display by hand.



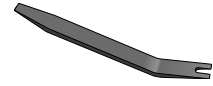
5. Inside the enclosure, carefully remove the lithium-ion polymer battery.



Rechargeable battery hazard



Tools Used



Fraction

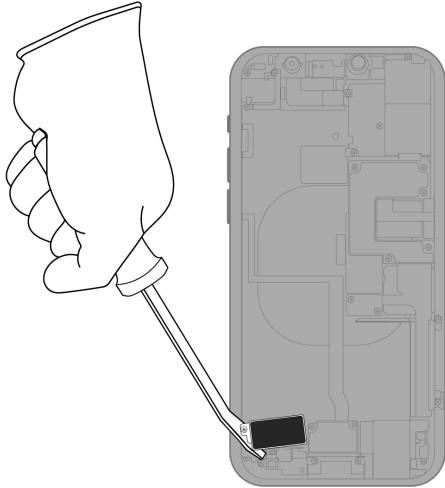


Lithium-ion polymer battery

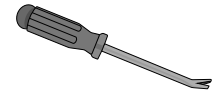
BT

Battery

6. Pry off the Taptic Engine.



Tools Used



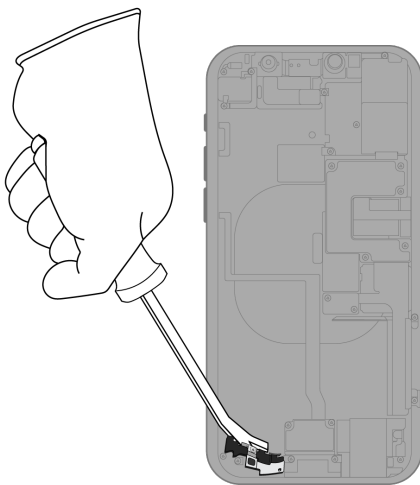
Fraction



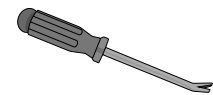
Taptic Engine



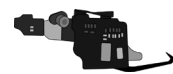
7. Pry off the microphone.



Tools Used



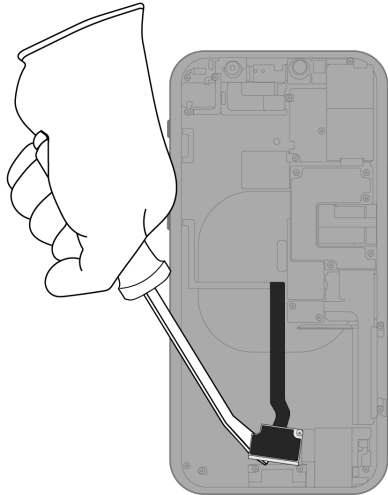
Fraction



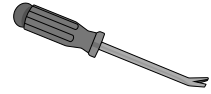
Microphone



8. Pry off the Lightning connector.



Tools Used



Fraction

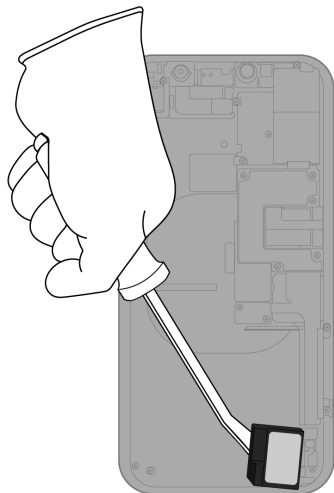


Lightning connector

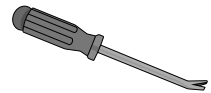
Cu

Copper

9. Pry off the speaker.



Tools Used



Fraction

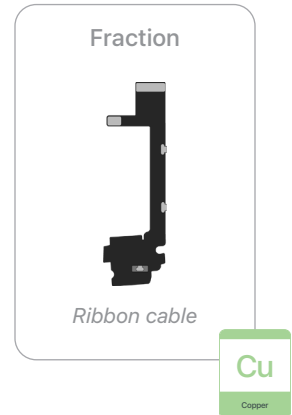
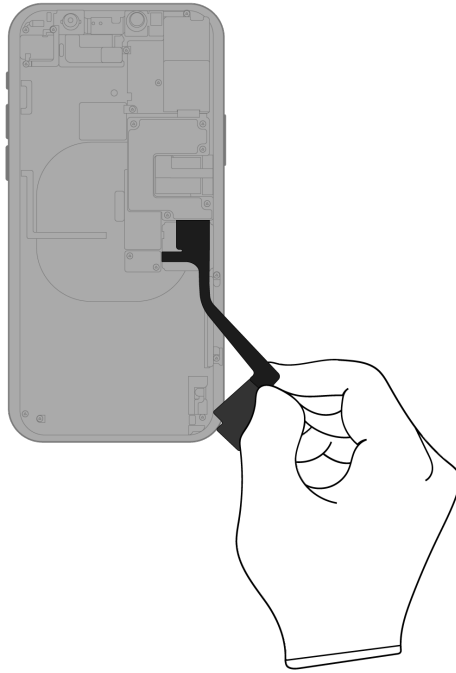


Speaker

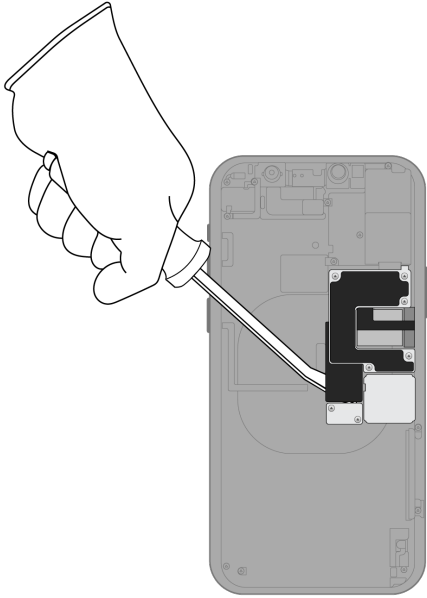
REE

Rare Earth Elements

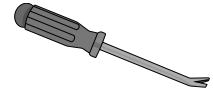
- 10.** Pull the remaining ribbon cable off the enclosure by hand.



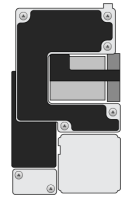
11. Pry off the main logic board.



Tools Used



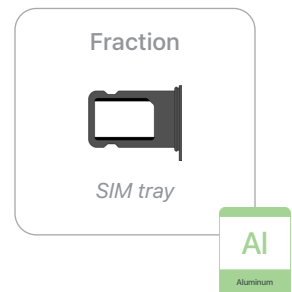
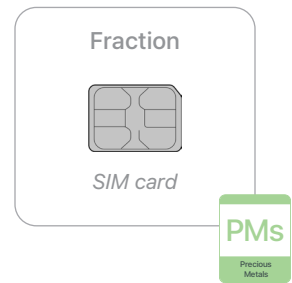
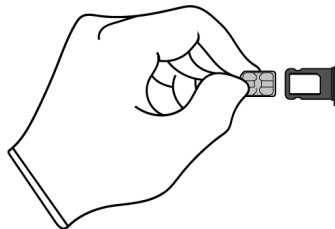
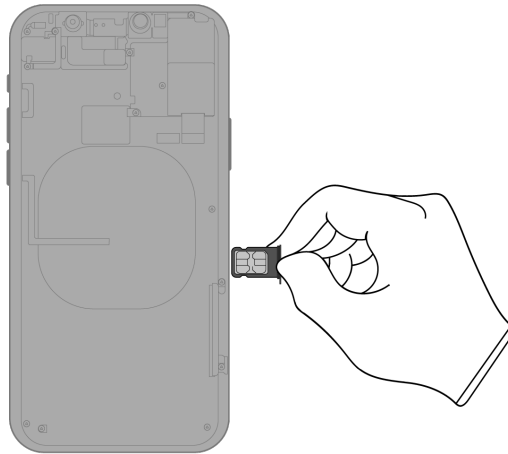
Fraction



Main logic board

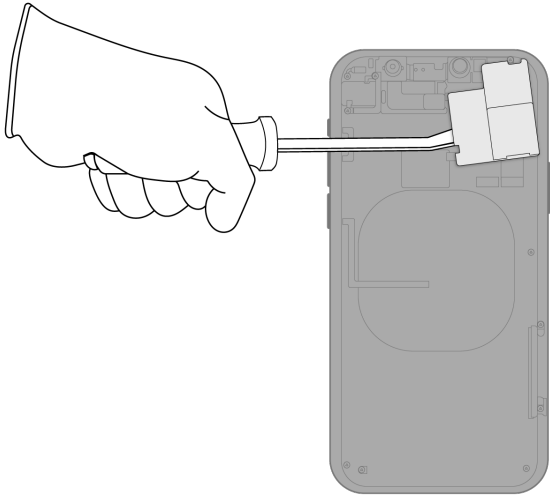


- 12.** Remove the SIM card and SIM tray by hand.
Separate the SIM card from the SIM tray.

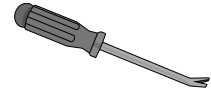


13. Remove the rear camera.

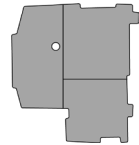
» *Pry off the camera shield.*



Tools Used



Fraction

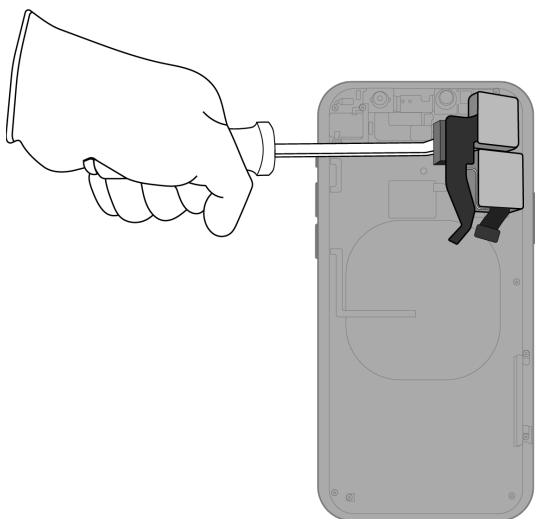


Camera shield

Fe

Ferrous

» *Pry off the rear camera.*



Fraction

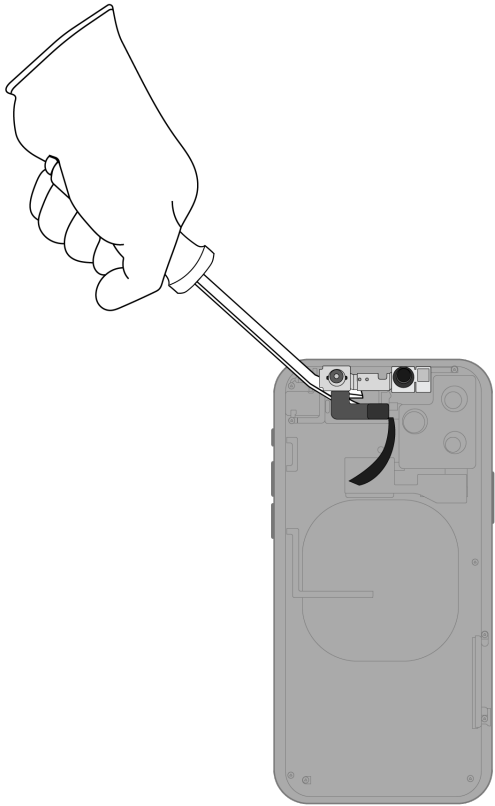


Rear camera

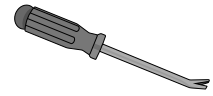
PMs

Precious Metals

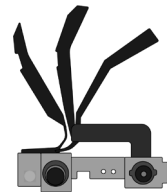
14. Pry off the front camera.



Tools Used



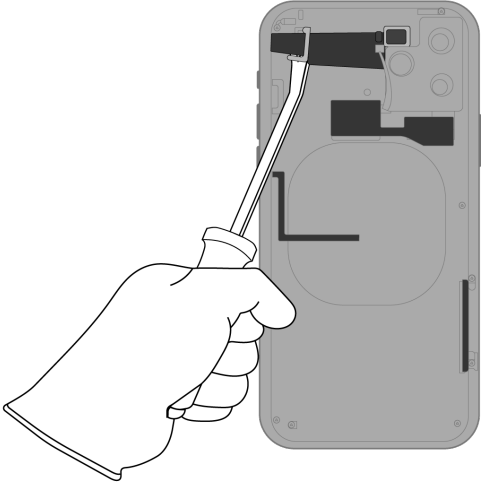
Fraction



Front camera



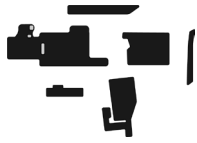
15. Pry the remaining ribbon cables off the enclosure.



Tools Used

A simple line drawing of a screwdriver with a handle and a curved tip.

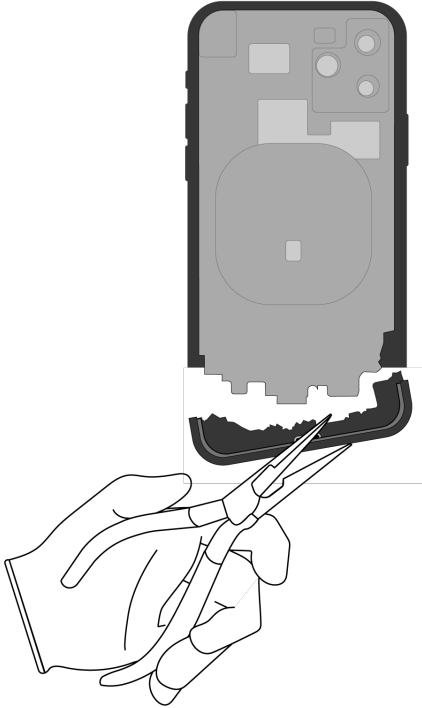
Fraction

A collection of various black ribbon cables of different shapes and sizes.

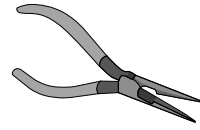
Ribbon cables



16. Pull the enclosure band off the support plate.



Tools Used



Fraction

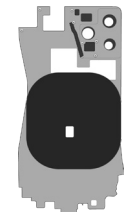


Enclosure band

Fe

Ferrous

Fraction







Support plate

Cu

Copper

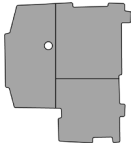
Material Categorization of Output Fractions

All outputs from this process must be managed, handled, and disposed of in accordance with applicable waste laws and regulations, including but not limited to the Waste Framework Directive and its national enactments in Europe.

Fraction	Downstream Processing
<p data-bbox="435 604 568 636">Aluminum</p>  <p data-bbox="461 758 540 783"><i>SIM tray</i></p>	<p data-bbox="964 604 1273 636">Primary Target Material</p> 
<p data-bbox="440 884 563 915">Batteries</p>  <p data-bbox="367 1241 634 1266"><i>Lithium-ion polymer battery</i></p>	<p data-bbox="964 884 1273 915">Primary Target Material</p> 

Fraction	Downstream Processing
----------	-----------------------

Ferrous



Camera shield



Enclosure band

Primary Target Material



Glass

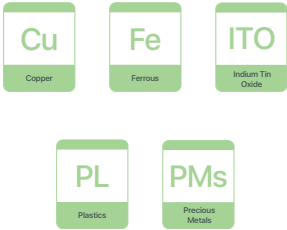


OLED display

Primary Target Material



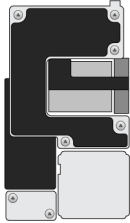
Potential Additional Materials



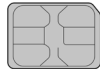
Fraction

Downstream Processing

Logic Boards



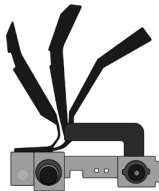
Main logic board



SIM card



Rear camera



Front camera

Primary Target Material



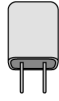
Potential Additional Materials



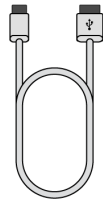
Fraction

Downstream Processing

Mixed Electronics



Power adapter



Charge cable



Microphone



Lightning connector

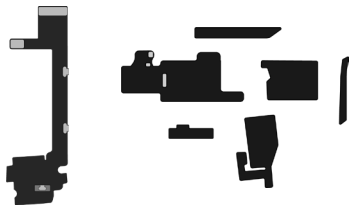
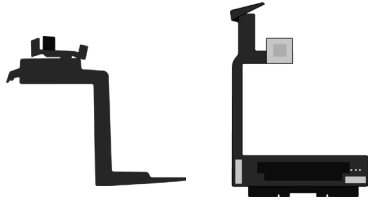
Primary Target Material



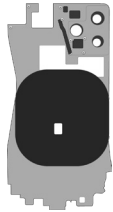
Potential Additional Materials



Mixed Electronics (cont.)



Ribbon cables

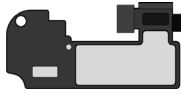


Support plate

Fraction

Downstream Processing

Rare Earth Magnets



Receiver



Taptic Engine



Speaker

Primary Target Material



Potential Additional Materials

