## Get more out of your Mac with iWork.

Purchase an Apple computer and iWork before January 18, 2011, and qualify for up to \$30 (not including taxes at purchase) via mail-in rebate. Please provide the following information to receive your rebate. For more information, please read the Terms and Conditions on page 2. First name Last name Address City Postal Code Phone **Fmail** Your contact information will be used in accordance with Apple's privacy policies posted online at: www.apple.ca/legal/privacy. To opt-out, check this box. How would you like to receive your rebate? Direct Deposit (1-2 weeks) Cheque (6-8 weeks) For Direct Deposit, you must attach a void cheque. In the event that the direct deposit fails, a cheque may be issued instead to YOUR NAME 1234 ANY STREET YOUR TOWN, PROVINCE M4P 1V5 the contact information filled above. The account must be a Canadian bank account. The account must not be a time deposit account, a credit card account or a foreign currency account. Any applicable tax or bank charges may apply and shall be payable by the purchaser. The rebate cannot be ""DD1" ::12345"878: substituted for any other offer, award or cash alternative. At which eligible location did you make your purchase? You must purchase your Mac computer and iWork from an Apple Apple Online Store (not eligible) Apple Retail Store (not eligible) Authorized Reseller. Apple Online Store or Apple Retail Store purchases receive an instant rebate and are not eligible for this offer. Apple Authorized Reseller What was the purchase date? (mm-dd-yyyy) Your purchase must be made before January 18, 2011 to qualify. Your claim must be submitted via mail and postmarked within (90) days of your purchase. Did you purchase a Mac and iWork together? Your computer and iWork purchases must appear on the same receipt. If your order shipped separately, include all relevant invoices. No (not eligible) Yes How many Mac computers were purchased on your receipt? Apple will process a maximum of five claims for multiple Mac computer and iWork purchases on the same receipt. How many iWork retail boxes were purchased on your receipt? Your submission must contain four items to be valid: Your Mac UPC Your iWork UPC



## 2 Your sales receipt

Submit proof of purchase consisting of the original itemized, dated sales receipt(s) showing all products purchased; the selling entity's name and address; the serial numbers of the qualifying products; and the prices paid for the qualifying products. Handwritten receipts will not be accepted.



Include the UPC label from the Mac box, including the part number, serial number,

product description, and bar code. Your claim cannot be processed without a Mac UPC.





Include the UPC label from the iWork box, including the part number, serial number, product description, and bar code. Your claim cannot be processed without an iWork UPC.



Mail this form and all accompanying documentation to Apple Rebate Program, 125-720 King Street West, Suite #519, Toronto, ON, M5V 3S5.

## Purchase an Apple computer and iWork before January 18, 2011, and qualify for up to \$30 (not including taxes at purchase) via mail-in rebate.

## **Terms and Conditions**

Purchase an Apple computer and a qualifying iWork Retail box version before January 18, 2011, and qualify for up to \$30 (not including taxes at purchase) via mail-in rebate (subject to terms and conditions). Your claim must be submitted via mail and postmarked within ninety (90) days of your purchase. Apple reserves the right to change the Terms and Conditions of this promotion or modify or end this promotion at any time. All applicable taxes are included in the face value of the rebate. Qualifying Products, as defined below, must be purchased together on the same sales receipt from an Apple Authorized Reseller located in Canada. Purchases made at the Apple Online Store, the Apple Retail Store, or through Apple Telesales in Canada qualify for an instant rebate and are not eligible for the mail-in rebate. This offer is for end-user customers only. Reseller, government and institutional purchases do not qualify for this offer.

**PRODUCT ELIGIBILITY:** Only Apple computers, as defined in this paragraph qualify for this promotion. For purposes of this promotion, "Apple computers" means and is limited to MacBook, iMac, MacBook Pro, MacBook Air, Mac mini and Mac Pro. Refurbished Apple computers do not qualify. Only the Retail box version of iWork and iWork Family Pack qualify for this promotion. Not-for-resale products, purchases made electronically through convertible trial memberships, or electronic service renewals are ineligible for this offer.

PROMOTION RESTRICTIONS: All Apple computer(s) and qualifying version(s) of the iWork Retail box (collectively, the "Qualifying Products") must be purchased at the same time, and on the same invoice or sales receipt. This promotion is subject to limited quantities and valid only while supplies last. Apple will pay a maximum of five (5) rebates per coupon, provided each claimed rebate complies with the terms and conditions set forth herein. In no event will Apple issue more than five (5) rebates for a single household. This promotion is for individual end-user customers only. Reseller, governmental, institutional, non-profit organizational and small business purchases do not qualify. Individual end-user customers who are under the age of 13 are not eligible to participate in this promotion. Individual end-user customers who are between the ages of 13 and 18 may only participate subject to these terms and with parental or legal guardian consent to the terms of this promotion. Purchases of products other than the Qualifying Products listed above are not eligible for this promotion and purchases of an Apple computer or qualifying version(s) of the iWork Retail box independently and not on the same invoice or sales receipt are also not eligible for this promotion. Purchases of Qualifying Products returned for cash or credit refund are not eligible for this promotion and, in that event, Apple reserves the right to cancel any rebate direct deposit or cheque issued to you under this promotion or reduce, by the amount of the rebate, the cash or credit refund owed by Apple for the return.

PROOF OF PURCHASE: Submit proof of purchase consisting of the itemized, dated sales receipt(s) showing all products purchased, the selling entity's name and address, the serial numbers of the qualifying products, and the prices paid for the qualifying products. Handwritten receipts will not be accepted. Order acknowledgments, packing slips, and purchase order copies are not valid. Provide the UPC labels from all qualifying product boxes. The UPC labels must include part numbers with bar codes, serial numbers with bar codes (computer only), and product descriptions.

CLAIM PROCEDURES: Claims must be submitted via mail within ninety (90) days of your purchase. Rebate coupons may not be altered. Duplicate or incomplete coupons will not be honoured. Mail the envelope enclosing the completed original coupon and proof of purchase. The envelope must be postmarked within ninety (90) days of your purchase. For example: If your eligible purchase was made on January 1, 2010, your mail must be postmarked by April 1, 2010 (90 days from the purchase date). Claims submitted with postmark date(s) that are more than ninety (90) days after the purchase date will not be processed. Direct deposits will only be made to a Canadian bank account. Rebate cheques will only be mailed to an address located in Canada. It may take up to eight (8) weeks for direct deposit, or fourteen (14) weeks for cheque, after submission of a completed rebate claim that is made in accordance with these terms to receive your rebate.

Mail to:

Apple Rebate Program 125-720 King Street West Suite #519 Toronto, ON M5V 3S5

For customers who purchased in the U.S. pursuant to the rebate promotion running in the U.S., the correct process and applicable form to claim a rebate are located at www.apple.com/promo.

PROCEDURES RELATED TO PRODUCT RETURNS AND EXCHANGES: If any Qualifying Product required for redemption is returned for any reason and exchanged for another Qualifying Product required for redemption under this promotion, you must provide adequate documentation to support the exchange transaction. Submit all receipts related to the transaction at issue. Include the product information and UPC label for the new product that you are claiming the rebate against. If a product required for redemption under this promotion is returned for any reason and not exchanged for another Qualifying Product required for redemption, your rebate claim and any direct deposits or cheques issued to you under this promotion will not be honoured. To the extent a rebate has previously been paid in such a circumstance, any cash or credit refund owed by Apple for the return will be reduced by the amount of the rebate direct deposit or cheque that was issued to you.

**OTHER TERMS AND CONDITIONS:** Apple and its agents are not responsible for accepting, processing, or honouring incomplete or late rebate requests. Providing false or misleading information disqualifies any rebate claim submitted under this promotion. Apple and its agents reserve the right to deny and/or disregard any rebate request deemed to be false, misleading, fraudulent or inconsistent with the terms of this promotion. This promotion is void where prohibited or restricted by law.

This promotion may be combined with other Apple promotions that are directed to individual end-user customers and offered during the same period of time as this promotion at the Apple Authorized Reseller location, subject to the terms, conditions and limitations applicable to this promotion and such other Apple promotion(s). Apple is not responsible for any loss, destruction or theft of your proof of purchase. If the original receipt and Apple computer UPC labels are being submitted as part of a claim for another Apple promotion, copies of these materials must be included with this claim, provided there is reference to the promotion and the claim that contains the original materials. Apple is not responsible for printing errors. These Terms and Conditions, the copies of the completed coupon, the proof of purchase, and the UPC labels should be kept for your records. Submissions will not be returned and become the property of Apple. The information you provide will be subject to Apple's privacy policies posted online at www.apple.ca/legal/privacy. For more information or to learn the status of your rebate request, please call 1-800-526-4906 or go to www.apple.ca/promo/rebate/status.html.